

# WARRANTY

## 30 YEARS – PARQUET

**Kährs has been manufacturing multi layer wooden floors of the highest quality for more than 70 years.**

We are very proud of our products, which have a factory surface treatment and a wearing layer which can be re-sanded several times. Together with a complete care and maintenance programme, this allows Kährs to offer a wear warranty of 30 years for 15 mm, 20 mm multi-layer parquet and 9–11 mm Master products.

This warranty is an improvement on the rights enjoyed by the customer in accordance with current national consumer legislation and without prejudice to statutory implied conditions and warranties.

1. The warranty applies to finished multi layer wooden flooring (three layers or more) in Kährs' original packaging bought 1999-08-01 or later. The guarantee applies to floors installed in homes and on condition that Kährs' laying, care and maintenance instructions for the floor have been adhered to throughout the warranty period.
2. The warranty covers wearing through the wearing layer of the multi layer boards where the damage exceeds an area of 10x10 mm. The wearing layer is formed by the surface treatment and the entire layer of hardwood.
3. The warranty does not apply in the case of lack of or insufficient maintenance, spot wear, scratches, negligent use, use contrary to Kährs laying, care and maintenance instructions, other neglect, damage or special circumstances which can be attributed to the end user.  
Instructions with regard to laying, care and maintenance are enclosed with the product when it is delivered. If the instructions are lost, a new copy can be obtained directly from Kährs, or the nearest dealer. ([www.kahrs.com](http://www.kahrs.com))

4. The warranty is valid for thirty (30) years for 15 mm, 20 mm multi-layer parquet and 9–11 mm Master products, from the date of purchase.

5. Kährs will remedy faults for which it is responsible as specified above free of charge by repairing the fault or supplying a new product at its own discretion. If the product sold cannot be manufactured any longer or is no longer in stock, Kährs reserves the right to supply another similar product.

The warranty does not cover any costs arising as a result of interference with anything other than the product in connection with dismantling or installation of the product or other costs or damage which arise in connection with appearance of the fault.

Kährs is not responsible for any damage occurring either directly or indirectly, or consequential losses arising from faults which are covered by the warranty. In no event shall Kährs liability under this warranty for any claim exceed the price paid by the customer for the product.

Nothing in this Section 5 shall be regarded as in any way limiting or excluding any liability Kährs may have to the customer under any relevant statutory regulations concerning product liability.

6. Complaints in respect of faults which are covered by the warranty must be sent in writing to Kährs' dealer without delay, within 30 days from the time the fault is first noticed. If a complaint is not made in time, Kährs warranty obligation lapses. The complaint should be accompanied by proof of purchase and a photograph of the damage.



**Quality that will last, and that's not a promise – it's a guarantee.**

How long will a parquet floor last? Not even an expert can be sure just by looking at it. But now you can be sure with Kährs. No one gives you a more comprehensive guarantee than we do. That's because there is only one way to manufacture parquet flooring with the quality that Kährs insist upon.

Hundreds of people and thousands of eyes scrutinise every piece of wood that goes into Kährs parquet flooring. They select the trees in the forests, guide the saw blades in our saw mills, examine each board to find the perfect raw materials and inspect every inch of flooring before it is delivered. Of course, we have high-tech machines – but we still rely on the human eye to match the different hues, structures and qualities that make Kährs parquet unique. And we do it because that is the only way we can guarantee you will still be just as happy with your floor in thirty years from now.

People like us, who have been working with wood for generations, are not as tolerant as Mother Nature. We know that the natural fibres in wooden flooring cannot be allowed to swell and shrink with the changing seasons as they do out in the wild. That's why we bond layers of real wood at right angles to one another to build parquet flooring that will keep its shape in all weathers, all year round.

In 1941 Gustaf Kähr, from the third generation of a Swedish timber-processing family, patented this construction which ever since has formed the basis for Kährs parquet flooring.

The joints, adhesive and lacquer have been gradually perfected over the years, but it is still the expert eyes of hundreds of experienced men and women, selecting and inspecting a genuine wood product, that make sure that Kährs parquet is quality parquet.

**And that's not a promise – it's a guarantee.**

**AB Gustaf Kähr**

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