



The following guarantee is applicable to these products:

Product	SKU #
Ash Amber	153R85AK5KUW 0
Beech	153R85BK50UW 0
Oak Mocha	153R85EK5LUW 0
Oak Pecan	153R85EK5MUW 0
White Oak I	153R55EK50UW 0
White Oak II	153R85EK50UW 0
Oak Gunstock	153R85EK7CUW 0

Installation Guarantee

We guarantee our flooring products for long-lasting performance. This 15 year warranty applies to all of our 5/8" Builder Product flooring, provided that the carton instructions are followed and our floors are installed according to Kährs guidelines (see Kährs Installation Guide) using approved application products, including Kährs Landobond tongue and groove adhesive.

Visual Appearance Guarantee

Each plank of Kährs residential flooring is carefully inspected by our quality control personnel prior to leaving our factory. We urge you and your installer to inspect each plank prior to installation. In the unlikely event that you encounter a visually-defective plank prior to its installation, we will replace it free of charge. Simply return it with your receipt to your retailer for your free replacement. This warranty does not extend to cover flooring after installation. See Exclusions and Liability Limitations.

Structural Guarantee

Kährs quality is more than skin deep and we extend our residential warranty to cover the structural integrity of every board. All of our hardwood flooring is processed using a sophisticated bonding system with each plank constructed under intense heat and pressure to ensure quality.

In the unlikely event that the bonding or other structural aspect of a plank fails within the first year following installation, we will, at our option, either repair or replace the defective plank free of charge. If failure occurs more than one year after installation, we will replace the defective plank, exclusive of the costs of removal, reinstallation or refinishing. See Exclusions and Liability Limitations.

Moisture Protection Guarantee

Our floors are specifically designed to withstand the effects of normal moisture or dryness. They are built with a cross-layered base, making them extremely stable. In fact, Kährs residential flooring products are 75% more resistant to expansion and contraction than traditional solid hardwood floors. If installed and maintained in strict accordance with our instructions (see Kährs Installation Guide & Kährs Floor Care Guide), we guarantee our floors against damage caused by normal moisture and arid conditions. Should our flooring fail under normal moisture conditions, we will, at our option, repair or replace the damaged flooring, exclusive of the costs of refinishing. See Exclusions and Liability Limitations.

Wear Through Guarantee

Developed with the latest industrial technologies in unison with more than 150 years of experience in manufacturing wood products, Kährs ACRYLIC URETHANE FINISH is guaranteed not to wear through for 15 years from the date of original purchase. This warranty extends only for wear areas which cover at least ten percent (10%) of the surface area of the installed Kährs floor. See Exclusions and Liability Limitations.

Radiant Heat Performance Guarantee

Kährs is the industry leader in radiant-heated hardwood flooring applications and performance - ideal for cold climate areas. If installed and maintained in strict accordance with our instructions (see Kährs Installation Guide & Kährs Floor Care Guide), Kährs will extend its normal Structural Guarantee and Moisture Guarantee to its residential flooring products in radiant heat applications. Warranty extends only to float-in applications. See Exclusions and Liability Limitations.

Resurfacing Guarantee

A wood floor's greatest asset is its ability to be refinished to look like new - an impossibility with carpet, vinyl, plastic laminates, or ceramic tile. We, at Kährs, believe so strongly in our products that we guarantee that, when used under normal residential conditions and in accordance with our Kährs Floor Care Guide, our residential flooring may be resurfaced up to two (2) times by removing the existing finish and replacing it with a new compatible coating.*

In order to qualify, each resurfacing must be performed by qualified persons knowledgeable in refinishing techniques and no one resurfacing may result in the removal of more than 1/32" of the existing surface. Kährs in no event warrants your ability to remove or alter coloration or remove dents, scars or scratches and, of course, since we have no control over the actual resurfacing process, once the factory surface is altered or removed, neither the Surface Guarantee nor the Moisture Guarantee apply. Other exclusions apply. See Exclusions and Liability Limitations.

Exclusions

Kährs warranties described above will not apply and Kährs will not in any way be liable in the event of:

- A. **Improper Installation.** Performance of the flooring is highly dependent upon proper installation. Accordingly, installation must be in strict accordance with the instructions and recommendations found in the Kährs Installation Guide.
- B. **Improper Maintenance.** Maintenance must be in strict accordance with the instructions and recommendations found in the Kährs Floor Care Guide.
- C. **Normal Environmental Conditions.** Our products are warranted to perform in what we consider to be normal residential applications. Any exposure to excessive heat or moisture may cause damage to the flooring and is not covered by warranty regardless of cause or source. Damage caused by environmental conditions outside of tolerance specified in the Kährs Installation Guide and Kährs Floor Care Guide are excluded from any and all warranty coverage.
- D. **Misuse.** As well as we make our flooring, we cannot be expected to, and will not, assume responsibility for damage caused directly or indirectly by misuse, abuse, accident or use that is not consistent with our *Kährs Installation Guide* or our *Kährs Floor Care Guide*. Accordingly, no warranty, expressed or implied, is provided for any damage due to inadequate care or other causes noted in our *Kährs Installation Guide* or our *Kährs Floor Care Guide* including, without limitation, stains, worn or narrow-heeled shoes, furniture or equipment movement, damage caused by heavy items, by impact, scratches or scarring caused by pets, abrasive, sharp or pointed items, extreme heat, damage from moisture caused by wet mopping, spills or standing water.
- E. **Alterations/Repairs.** Alterations to any Kährs product will void any and all express or implied warranties, including merchantability or fitness for particular purpose. No warranty is provided to cover repairs (unless and only to the extent performed under warranty by Kährs) or resurfacing and repairs or replacement (even by Kährs) shall not extend warranty period.
- F. **Reinstallation.** In the event that Kährs is obligated, or elects, to replace or reinstall warranted planks, Kährs shall in no manner be obligated to provide for or incur the costs of removing or reinstalling the defective flooring or resurfacing or refinishing the replaced or surrounding flooring or to provide for the cost thereof unless and to the extent expressly provided in the Warranty Description, above. No obligation to replace or repair shall extend to any subfloor materials, adhesives, supplies or other items consumed in the course of removal, installation or refinishing.

Exclusions <continued>

G. **Normal Variances.** Wood is a natural and living product and variations in color, grain pattern and/or texture normally occur in the original materials and are not defects and no warranty shall apply thereto. Installed flooring will change in coloration over time, and this is also a natural characteristic of wood products for which no warranty is provided. Exposure of all or portions of the installed flooring to direct sunlight may cause variations in color, and such variations in color are not covered by warranty.

This warranty applies only to Kährs name-brand 5/8" Builder Product flooring products and covers only such products purchased on or after the date set forth above. The warranty is not transferable and is extended only to the original consumer purchaser and for the original installations. All warranties expire upon sale, transfer or relocation of the installed product or installation location.

Liability Limitations

The above statement of warranty is the only warranty, expressed or implied, provided by Kährs for its 5/8" Builder Product flooring for residential applications involving light to normal traffic conditions. No warranty is provided for installation of Kährs 5/8" Builder Product residential flooring products in industrial or commercial applications. **Except as stated herein, no other warranty, express or implied, is provided, including any warranty of fitness for a particular purpose. No retailer, installer, dealer, distributor, agent or employee has authority to increase the scope or alter the terms or coverage of this warranty. No agreement to repair or replace shall in any event act to extend the period of coverage of any warranty provided.**

In no event shall Kährs be liable or in any manner responsible for any claim, loss or damage arising from the purchase, use the inability to use its products or from any form of special, indirect, incidental, or consequential damages, including, without limitation, lost profits, emotional, multiple, punitive or exemplary damages (see below) or attorneys fees, even if Kährs or its representatives have been advised of the possibility of such damages before sale. In no event shall Kährs be obligated to cover the costs of old or new materials other than Kährs Brand flooring products (e.g. mastic, etc.) even if recommended by Kährs International, and any warranty thereto is limited to the warranty, if any, provided by the original manufacturer. In no event shall Kährs liability exceed the amount Kährs actually received upon distribution for the defective materials at issue. Any claim for warranty coverage must be made within one year of the date upon which the defect first became known or first should have been discovered. All claims must be made in writing. Please note, however, that in order to make any claim under this warranty, evidence of the purchase date and the identity of the original purchaser and installation location must be provided and without such proof, no warranty coverage will apply. We strongly suggest that you keep this information together with the *Kährs Installation Guide*, the *Kährs Floor Care Guide* and the flooring receipt from your builder in a safe and secure location.

This warranty gives you specific legal rights and you may have other rights that may vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or incidental, consequential, emotional distress or punitive damages, and in such event, the exclusions and limitations set forth above shall be deemed altered to the least extent possible to be enforceable. Accordingly, some of the above limitations may not apply to you.

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The Kährs logo features the brand name "Kährs" in a bold, white, sans-serif font, centered on a dark red rectangular background.

QUALITY IN WOOD SINCE 1857

Kährs Builder Product 15 Year Residential Guarantee